

Soul Expression Alchemy

Mentoring Session

TERMS & CONDITIONS



SESSIONS

Sessions will be conducted online using Zoom. Subject to your consent recordings will be made of our sessions and made available for you to refer back to. Your consent to record will be requested at the beginning of your session.

PAYMENT OPTIONS

Payment in full must be received prior to the date of your session unless a payment plan option is available. Payment can be made by the following methods:

- Transferwise for bank transfers
- Stripe for card payments
- Paypal

CANCELLATION & REFUNDS

Should I need to cancel our agreement I will provide a full refund of any fees paid.

You can cancel the agreement within 14 days of signing and receive a full refund *provided that support has not already begun*. If your session is held within 14 days of signing, refunds will be purely discretionary.

Please note that any digital content supplied cannot be refunded once it has been accessed.

RESCHEDULING SESSIONS

Should I need to reschedule a session I will do my best to provide you with at least 24 hours' notice. Should you need to reschedule a session, you also agree to provide 24 hours' notice.

Life throws up some challenges sometimes – illness, domestic emergencies and other issues will come up and we both agree to remain flexible and understanding in these circumstances.

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IF YOU ARE HAPPY...

And that's the goal, I'd love for you to tell me about it and provide a testimonial to help me reach out and help more people with their business dreams.

PROTECTION OF YOUR DATA

Full details of how your personal data will be managed can be found in my Privacy Notice. [Click here to read the full details.](#)

THE TECHY LEGAL BITS...

Limitation of Liability

Except as expressly provided in this agreement, I make no guarantees or warranties, express or implied. In no event will I be liable to you for consequential or special damages. Notwithstanding any damages that you may incur, my entire liability under this agreement, and your exclusive remedy, will be limited to the amount paid by you to me under this agreement for all services rendered up until the termination date.

Governing Law

This agreement shall be governed by and construed under English Law. In the event of any dispute between us, we shall first attempt to settle such a dispute in good faith, including by mediation. In the event that such a dispute cannot be resolved, it shall be decided by the Courts of England and Wales.

Intellectual Property Rights

As part of your support I may share a number of materials that I have created and produced. These materials are key to my unique approach and will form a critical part of your support. The intellectual property rights (including copyright) for these materials are held by me and I retain all ownership rights and interests. Please do not share or reproduce these without prior written consent.